 **LingamSunny**

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## OrganizationSummary

**PastOrganization3:**NTT Data Services(20thNov,2020 – 21st Jan, 2022 ) **PastOrganization2:**InfosysLimited,Hyderabad(11thMarch,2019–19thNov,2020) **PastOrganization1:**TataConsultancyServicesLimited(TCS), Nagpur(13-Dec-2016to28-Feb-2019)

## ExperienceSummary

Having 5+ **years** of experience in all the phases of software development life cycle, well versed with EDI standards(ANSIX12,EDIFACT).HavinggoodknowledgeinB2BintegrationusingdifferentEDItechnologieslike**SterlingIntegr atorand LightwellframeworkforSI,SterlingFilegateway (SFG).**

* Having years of Strong Technical Experience in EDI/Mapping/SI/Gentran windowsDevelopment/Implementations&ProductionSupport.
* Worked withEDItechnologieslike**SterlingIntegratorandLightwellframeworkforSI**
* Proficient inANSIX12,EDIFACTStandards.
* ExperiencedinimplementingEDI Transactionssuchas810,850,855,856.
* TranslatedEDItoPositionalFiles,XML,SAPIDOCsandviceversa.
* ExtensivemappingandconfigurationexperienceinEDIusingSterlingIntegrator
* ExperiencedinTradingPartnersetups inSterlingIntegrator.
* IndepthknowledgeofmappingSAPandnon-SAPapplicationstoavariety ofEDIlayouts.
* Experienceinanalysisofsystemspecifications andbusinessrequirements.
* Excellenttroubleshootingandissueresolutionskills.
* Goodworkexperienceonindustry standardInternetprotocols:FTP,SFTP,HTTP,HTTPsandAS2.
* Excellentabilitytodemonstrateeffectivenessinbuildingcustomersatisfactionthroughpersonalintegrityandexte nsiveknowledgeofEDI.
* InvolvedinClientcalls
* Abilitytoworkinanyconditionsandhavegoodcommunicationskillsandhaveabilitytoworkindependentlyorinatea mandmajorlyagoodteamplayer

## TechnicalSummary

**Tools :** IBM Gentran Server, Sterling Integrator and Lightwell framework, SFGDevelopment

:MapdevelopmentusingSterlingMapEditorandTradingPartnerSetups**EDIS**

**tandards :**ASNIX12andEDIFACT

**TransactionSets :** 850,855,856,810,etc.,

**Mapping FileFormats :**EDI,XML,Positional(Flat files),iDoc(SAP).

**CommunicationProtocols :**AS2,HTTP,HTTPs,SFTPandFTP **OperatingSystem :**Windows

**ERPSystem :**SAP

**Dec2016–Feb2019**

**Project:HBG-HachetteBookGroup**

**Designation:SystemsEngineer**

**EngagementOverview**

**Description:**

**Hachette Book Group** (HBG) is a [publishing company](https://en.wikipedia.org/wiki/Publishing_company)owned by [Hachette Livre](https://en.wikipedia.org/wiki/Hachette_(publisher)), the largest publishingcompanyinFrance,andthethirdlargesttradeandeducationalpublisherintheworld.HachetteLivreisawhollyo wnedsubsidiaryo[fLagardèreGroup.](https://en.wikipedia.org/wiki/Lagard%C3%A8re_Group)HBGwasformedwhenHachetteLivrepurchasedtheTimeWarnerBookGroup from[TimeWarner](https://en.wikipedia.org/wiki/Time_Warner)

## Roles&Responsibilities:

* DevelopingmapsforEDItransactionsetslike810,850,855,856etcandPerformedtestingandvalidationsusingtestd ataprovided.
* InvolvedinmapsconversionofEDItoFlatfile,SAP IDOC,XMLandvice-versa.
* Testing the EDIfiles forallEDIerrors.
* GoodUnderstandingof RetailBusinessFlow/SupplyChainManagement.
* Mapping anddevelopingtheinterfacesasperthespecifications.
* InvolvedinnewTradingPartnersetups basedonthecustomerneeds.
* Madechangesinexistingmaps,systems,partnerdata,applicationsbasedontheuserneeds.
* Creatingcodelistentries,mailboxes,rules.
* Responsible forfixingknownbugsandtomake changesasnecessary,involvedincodechangesandtesting.
* CoordinatingEDIactivitieswithtradingpartners.
* WeeklystatusreportingandOn-Callsupportduringweekends.
* MaintainingEDIknowledgerepository.
* Smoothflow ofEDI businessdocumentsbytroubleshootinguser/systemEDIissuesinatimelymanner.
* Maintainingthecommunicationactivities(VAN,EDIINT,andFTP/SFTP)andhandling theoutages.
* ResponsibleforresolvingandMeeting theSLA forhandlingtheIncidents&WorkOrders.
* Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedby thecustomersandinternalusers.
* Created,deleted,andreloadedtheenvelopes,handledEDIcomplianceerrors,workedonX12standards,andcheck edandcorrectedEDIfunctionalacknowledgmentandprocessingofit.
* ResponsibleforfindingandresolvingcommunicationfailuresandEDIdatafailures.

**March2019–Jan2020**

**Project:NovartisDesignation:**

**Senior AssociateConsultant**

**EngagementOverview**

# Description:

NovartisInternationalAGisaSwiss[multinationalpharmaceuticalcompany](https://en.wikipedia.org/wiki/Multinational_corporation)basedin[Basel,](https://en.wikipedia.org/wiki/Basel)Switzerland,rankingnumber one in [sales](https://en.wikipedia.org/wiki/Pharmaceutical_company#Market_leaders_in_terms_of_sales) (57.9 billion US$) among the world-wide industry in 2013. In July 2015, Novartis had a market- capofaround$280billionmaking it the largest healthcare companybythismetric.In1996[,Ciba-Geigy](https://en.wikipedia.org/wiki/Ciba-Geigy)merged with Sandoz, and the pharmaceutical and agrochemical divisions ofboth companies formedNovartis as anindependententity.Ithas threedivisions– Alcon,Sandoz &Pharma.Alcon was recently acquired byNovartis in 2012 from its parent company Nestle.

## Roles &Responsibilities:

* DevelopingmapsforEDItransactionsetslike810,850,855,856etcandPerformedtestingandvalidationsusingtestd ataprovided.
* InvolvedinmapsconversionofEDItoFlatfile,SAPIDOC,XMLandvice-versa.
* TestingtheEDIfilesforallEDIerrors.
* GoodUnderstandingof RetailBusinessFlow/SupplyChainManagement.
* Mapping anddevelopingtheinterfacesasperthespecifications.
* InvolvedinnewTradingPartnersetupsbasedonthecustomerneeds.
* Madechangesinexistingmaps,systems,partnerdata,applicationsbasedontheuserneeds.
* Creatingcodelistentries,mailboxes,rules.

# InSupportandAdminOperations:

* Responsibleforproviding24x7Productionand Operationalsupportfromoffshore.
* Responsible forfixingknownbugsandtomake changesasnecessary,involvedincodechangesandtesting.
* CoordinatingEDIactivities withtradingpartners.
* WeeklystatusreportingandOn-Callsupportduringweekends.
* MaintainingEDIknowledgerepository.
* Smoothflow ofEDI businessdocumentsbytroubleshootinguser/systemEDIissuesinatimelymanner.
* Maintainingthecommunicationactivities(VAN,EDIINT,andFTP/SFTP)andhandling theoutages.
* ResponsibleforresolvingandMeeting theSLA for handlingtheIncidents&WorkOrders.
* Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedbythecustomersandinternalusers.
* Created,deleted,andreloadedtheenvelopes,handledEDIcompliance errors,workedonX12standards,andcheckedandcorrectedEDIfunctionalacknowledgmentandprocessingofit.
* Responsibleforfindingandresolving communicationfailuresandEDI datafailures.
* Monitoring the whole EDI application (full B2B cycle), Back-end system and ensuring that the whole BusinessCyclerunssmoothlywithoutanyinterruption.

**Project: Citizens BankDesignation:SeniorAsso ciateConsultant**

**EngagementOverview**

# Description:

## Feb2020–Nov2020

**Citizens Financial Group, Inc.** is an American [bank](https://en.wikipedia.org/wiki/Bank) headquartered in [Providence, Rhode Island,](https://en.wikipedia.org/wiki/Providence%2C_Rhode_Island) whichoperates in the [states](https://en.wikipedia.org/wiki/U.S._state) of [Connecticut](https://en.wikipedia.org/wiki/Connecticut), [Delaware, Maine,](https://en.wikipedia.org/wiki/Delaware) [Massachusetts](https://en.wikipedia.org/wiki/Massachusetts), [Michigan, New](https://en.wikipedia.org/wiki/Michigan) [Hampshire, New](https://en.wikipedia.org/wiki/Michigan)[Jersey,NewYork](https://en.wikipedia.org/wiki/New_Jersey)[,Ohio,SouthCarolina,](https://en.wikipedia.org/wiki/Ohio)[Pennsylvania,RhodeIsland](https://en.wikipedia.org/wiki/South_Carolina)and[Vermont.](https://en.wikipedia.org/wiki/Vermont)

Between1988andits2014[initialpublicoffering,](https://en.wikipedia.org/wiki/Initial_public_offering)Citizenswasawhollyownedsubsidiaryo[fTheRoyalBankofScotland](https://en.wikipedia.org/wiki/The_Royal_Bank_of_Scotland_Group) [Group](https://en.wikipedia.org/wiki/The_Royal_Bank_of_Scotland_Group).RBSsolditslast20.9%stakeinthecompanyinOctober 2015.

## Roles &Responsibilities:

* InvolvedinnewTradingPartnersetupsbasedonthecustomerneeds.
* Mailbox anduseridconfiguration
* Mailboxwithprimaryaccount configuredinSFGforproducerandconsumer
* Routingchanneland virtualroot configuration
* Activedirectoryconfigurationfor authenticationsupportingSFTP,HTTP,HTTPS,FTPSprotocols
* Certificationgenerationthroughentrustforauthentication
* CustomUiforfileconfigurationwhereTPFileroutingaction, TPtransferanddelivery,TPcontactinformationareconfigured
* ActivedirectoryconfigurationforinternalusersandOracleidentitymanagerforexternalusers

**Nov’20–Jan’22**

**Project:HalyardGlobalProducts**

**Designation:ERPSeniorAnalyst**

**EngagementOverview**

## Roles &Responsibilities:

* HandlingBothDevelopmentandSupportactivitiesUsingGentranServer
* DevelopingmapsforEDItransactionsetslike810,850,855,856etcandPerformedtestingandvalidationsusingtestd ataprovided.
* InvolvedinmapsconversionofEDItoFlatfile,SAPIDOC,XMLandvice-versa.
* TestingtheEDIfilesforallEDIerrors.
* Mapping anddevelopingtheinterfacesasperthespecifications.
* InvolvedinnewTradingPartnersetupsbasedonthecustomerneeds.
* Madechangesinexistingmaps,systems,partnerdata,applicationsbasedontheuserneeds.
* GentranserverinterfacedwithAxwayforAS2setup

# InSupportandAdminOperations:

* + Responsibleforproviding24x7Productionand Operationalsupportfromoffshore.
  + Responsible forfixingknownbugsandtomake changesasnecessary,involvedincodechangesandtesting.
  + CoordinatingEDIactivities withtradingpartners.
  + WeeklystatusreportingandOn-Callsupportduringweekends.
  + MaintainingEDIknowledgerepository.
  + Smoothflow ofEDI businessdocumentsbytroubleshootinguser/systemEDIissuesinatimelymanner.
  + Maintainingthecommunicationactivities(VAN,EDIINT,andFTP/SFTP)andhandling theoutages.
  + ResponsibleforresolvingandMeeting theSLA for handlingtheIncidents&WorkOrders.
  + Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedbythecustomersandinternalusers.
  + Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedbythecustomersandinternalusers.
  + Created,deleted,andreloadedtheenvelopes,handledEDIcompliance errors,workedonX12standards,andcheckedandcorrectedEDIfunctionalacknowledgmentandprocessingofit.
  + ResponsibleforfindingandresolvingcommunicationfailuresandEDI datafailures.

Date: LingamSunny

Place:Hyderabad